

Patient Topic Guide

1. Role of the Integrated Palliative care Outcome Scale (IPOS) in the clinical interaction

Aim: To explore the patients' perceptions of the effect, if any of using the IPOS

- Facilitators and barriers to completion of IPOS
 - o Q: Do you recall completing this questionnaire? (show IPOS)
 - o Tell me about your experience of filling this in?
 - o Probes: Easy/difficult, useful/burdensome, did it include the areas of most concern for you?

Heart Failure Nurse Topic Guide

2. Perceptions of the education and training module

Aim: To identify the strengths and weaknesses of the education and training module

- Healthcare professionals' perceptions of the education and training module content
 - o Q: What did you think of the content of the Education and Training module?
 - o Probes: relevance/usefulness to later use of IPOS
 - o Q: In what ways do you think could the Education and Training module be improved upon?
 - o Probes: content, delivery
 - o Q: What was your opinion of the IPOS training component of the Education and Training module?
 - o Probes: score interpretation, role of the IPOS in the clinical review
- Healthcare professionals' perceptions of the education and training module delivery
 - o Q: What did you think of the way in which this module was delivered?
 - o Probes: Mixture of didactic and interactive discussion
 - o Q: In what ways could you see this being improved upon?
 - o Probes: Duration, frequency, components, didactic/interactive composition

3. Acceptability of the IPOS

Aim: To explore the healthcare professionals' perceptions of the acceptability of the IPOS

- Facilitators and barriers to completion of IPOS
 - o Q: What challenges did you encounter on giving patients the IPOS to complete?
 - o Probes: ability to read, patient comprehension of questions, time taken to complete IPOS
 - o Q: What was your experience of the introduction of the IPOS into your clinic?
 - o Probes: challenges, benefits