systematic literature search has found no such evidence or guidance on the withdrawal of gastrostomy feeding in patients with MND. We present the challenges faced when a patient with MND was transferred to hospice IPU requesting withdrawal of PEG feeding and the need for further research; as hospices may increasingly play a role in withdrawal of treatment in MND in future.

Dietetic management in this population is complex, with the aim being to alleviate and/or reduce the risk of symptoms associated with advanced CKD and support quality of life. This may involve dietetic interventions such as: management of blood biochemistry (potassium, phosphate and mineral bone disease), fluid status (no added salt), low protein and nutritional support.

The method used was a random sample of selected patients. Data collected included demographics, prevalence of abnormal blood results, low protein diet advice and nutritional support.

The results for twenty patients (11% of the SC population) were used. Median age 80.5, range: 70–99 years. Median duration under SC service: 23.5 (range: <1–56) months.

Eighteen patients (90%) had received dietetic input. Half of these patients (n=9) required a low protein diet and 33% (n=6) were given nutritional supplementation. Three patients (15%) had either a recent elevated blood potassium or phosphorous levels.

In conclusion, the complexity of dietetic management in this SC patient population highlights the importance of a renal dietitian’s involvement to help alleviate symptoms of advanced CKD and support quality of life. Further research into outcomes including patient/carer experience surveys is warranted.

**Developing a guideline to improve and standardise practice in withdrawing non-invasive ventilation in the end of life setting**

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Many patients who are reliant on NIV have chronic and incurable diseases. These include progressive neuromuscular diseases and irreversible airways disease. Hand in hand with these diagnoses goes significant frailty. It is important when caring for these patients that we listen to their wishes at every stage. It’s especially important when they may be coming towards the end of their lives. Often at this stage people have become dependent on their ventilators and withdrawing this support must be a sensitive and pre-planned procedure. There are complex ethical and emotional dynamics at play for both patients and medical professionals. This only heightens the need for meticulous planning and frank discussion.

Our survey of junior doctors in the hospital setting revealed although 85% of people had been involved with managing NIV in end of life situations, 58% did not feel confident in doing so. This has a significant effect on both the patient and the junior doctor. Patients are having unacceptable deaths due to junior doctor lack of knowledge and disempowerment.

Following review of these results we undertook the development of a guideline to allow better care during these end of life situations. This was written with multidisciplinary team input and was subsequently reviewed by a junior doctor panel.

Once globally approved it will be introduced trust-wide and junior doctors will be re-surveyed to measure impact on practice.

**The nature of complex need in specialist palliative care referrals**

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Background Understanding complex need as the defining characteristic of episodes requiring specialist palliative care (SPC) is key to hospice service development. A single definition of complex need is lacking, however markers of complex need include: presence of multiple needs, needs across different domains, interactions between different needs and fluctuating needs. We examined which markers of complex need are present in referrals to a hospice service.

Methods Mixed-method service evaluation consisting of a case-note review and staff focus groups.

Results Physical needs were most frequently described in referral documents (91%) though needs were present across all domains. Markers of complexity across more than one domain were present in 95% of referrals. Psychological, social or spiritual needs were described in 68% of referrals; fluctuating needs in 67%; carer needs were documented in 52%. Referral forms were viewed as limited for capturing complexity. The quality of a referral was perceived as influenced by the experience and confidence of the referrer, their knowledge of the services available, the resources available to the referrer to meet the patients needs and the patient’s diagnosis.

Conclusions Complex needs were documented in most referrals to hospice services. However, clarity on what service was being sought to meet a person’s needs was lacking. There is scope for hospices to improve referral quality by defining