discharge planning visits with appropriate members of team allowing patient to tell their story only once, more timely discharge. It releases time to care for RGNs who have social work support team available as resource.

**Conclusion** By empowering experienced staff member who has a sound knowledge base of palliative care and the introduction of new skills and training, patients have services readily accessible to them. The specialist palliative care social worker is now able to concentrate on complex issues whilst being supported from a more knowledgeable team than before.

**P-221** HOW DOES END OF LIFE CARE AND THE VIEWS OF STAKEHOLDERS FIT WITH THE AMBITIONS OF NATIONAL POLICY?

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**Abstracts**

**Background** Whilst a string of strategy reports (Department of Health, 2008) over the last decade have laid out aspirations for good care, responsive to individual needs and preferences, at the end of life, Care Quality Commission (2016) data reveals huge variability in provision. Inequities relating to geography, age, ethnic group, geographical area and disease condition are frequently reported (House of Commons Health Committee, 2015).

**Aims** There are a paucity of studies looking at how national policy in end of life care helps to shape local practice both in relation to allocation of resources and attempts to improve national consistency in end of life provision. This study will ask if national policy is effective in helping to surmount the system challenges confronted in delivering an effective end of life service and whether the aspirations of policy fit with the views of patients, carers, clinicians and managers.

**Methods** Phase 1: Scoping study. Literature review and semi-structured interviews with a sample of professionals from the statutory and non-statutory sector who have been influential in shaping current policy. The purpose of these interviews is to help identify and map key challenges in end of life care, to shed light on how policy has evolved and how it supports and guides practice. Phase 2: Case studies in three Clinical Commissioning Groups to interrogate how end of life care is rolled out at a local level.

**Results** This presentation will discuss results of the ongoing scoping study due to be completed by August 2018.

**Conclusions** It is anticipated that this poster will generate important conversations that will inform the direction of Phase 2 of the PhD. Key recommendations will be provided for professionals and policy makers that will feed into the debate concerning how end of life policy and guidance can contribute to achieving more equitable and consistent end of life care.

**P-222** TIMELY SUPPORT FOR CARERS OF PEOPLE AT THE END OF LIFE THROUGH THE ADULT CARER SUPPORT PLAN

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**Abstracts**

**Introduction** The Carers (Scotland) Act (2016) places a duty on local authorities to prepare an Adult Carer Support Plan (ACSP) and Young Carer Statement for any carer who requests one, or is identified as such. From 2019, this will be assisted by a fast track process for carers of people in their last six months of life. Timely identification of unpaid carers, assessment and support can; reduce the overwhelming pressure of caregiving, increase competence, confidence, satisfaction and the quality of the care given.

**Aim** To provide evidence on the supportive needs of carers to inform recommendations regarding the timescale for the creation of fast tracked ACSPs under the Carers (Scotland) Act (2016).

**Methods** The study triangulated data from a literature review, qualitative secondary analysis (n=19 interviews; three focus groups) and two primary focus groups with bereaved carers (n=11).

**Results** Themes included: barriers to and triggers for identification and needs including physical support, psychological support, respite, information, communication, co-ordination and competing demands. Additional themes were speed of decline and end of life care.

**Conclusion** Health and social care professionals need to take a radical, reactive move to presume that every patient has a carer, and ensure they understand their entitlements. Carer identification is everyone’s responsibility and it should be the ambition of the Carer (Scotland) Act (2016) that this happens early in the illness trajectory. In so doing, rapid assessment and support can be initiated to help carers navigate and cope with an uncertain, often rapidly deteriorating illness trajectory.

**P-223** MODERN MATRON IN PALLIATIVE AND END OF LIFE CARE: LINKING CLINICAL STRATEGY TO DAY-TO-DAY CARE

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**Abstracts**

**Background** When first introduced, the Modern Matron role was designed to have authority on leading on clinical strategy and governance, while also being an active presence on wards and in communities (Department of Health, 2000).

**Aim** As part of a wider partnership that established a multisite palliative care hospital liaison team and a rapid response service, an innovative NHS Foundation Trust and a leading charity identified that a Modern Matron in Palliative and End of Life Care could support a joint strategy to improve care locally.

**Method** Several studies indicate variation in how Modern Matron roles are implemented in different areas (Savage & Scott, 2004; Read, Ashman, Scott et al., 2004). As the role is untested within a palliative care context, this work aims to better understand how this role works in practice. To explore this, an in-depth, case study interview was conducted with the Modern Matron in Palliative and End of Life Care.

**Results** Thematic analysis identified three priorities for the role:

- Linking strategy to day-to-day delivery through clinical leadership
- Creating a seamless service between hospital and community
- Value in partnership working.
Further, the Modern Matron is working to build nursing teams’ confidence in taking appropriate risk to enable improved patient outcomes.

Conclusion The interview indicates that using clinical leadership skills to create tangible links between strategy and day-to-day practice, and bridging care between hospital and community are key priorities for the Modern Matron for Palliative and End of Life Care role. The impact will be explored further in a future evaluation of the wider partnership.

P-224 THE VALUE OF HOSPICES IN NORTH WALES A COLLABORATION BETWEEN ACADEMIA AND THIRD SECTOR ORGANISATIONS

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Background In a difficult financial climate, hospices need to reaffirm their impact and contribution to society. Evaluating the externalities associated with the hospice services provided and alternative models of care will inform resource allocation. This partial economic analysis is being undertaken as a component of a larger study utilising a Social Return on Investment framework (SROI) to investigate the social, economic and environmental impact of hospice services.

Aim The aim is twofold; to estimate the costs per inpatient bed day for those nearing end of life to inform an analysis of how patient disease and health system related factors influence resource allocation and costs. Secondly, to demonstrate how the costs associated with the day care and inpatient units differ across alternative models of care.

Method A partial economic analysis will be performed as part of a multi-site comparative study of four hospices across North Wales, with the focus placed on the inpatient and day care units. Anonymised patient level data from each hospice will be accessed retrospectively and used in conjunction with the hospices’ annual accounts for October 2016. Hospice costs will be estimated using a bottom-up approach which will demonstrable the use of detailed activity and input usage data from records at the service provider level to estimate unit costs. This approach will also help to capture the site level differences.

Results The results are pending as the study is still being undertaken at time of abstract submission.

P-225 ENABLING COMPREHENSIVE PERSON-CENTRED SUPPORT FOR FAMILY CARERS OF PEOPLE WITH MOTOR NEURONE DISEASE

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Background Motor Neurone Disease (MND) is a life-shortening condition with no cure. Consequently, hospice and palliative care are recommended from diagnosis. Family carers provide vital support for people with MND but caregiving can be very physically and mentally demanding. It is therefore crucial to ensure healthcare practitioners (HCPs) can provide timely support to carers fitting their individual needs. Currently there are no UK interventions for this.

Aim To adapt an existing Carer Support Needs Assessment Tool (CSNAT) intervention for comprehensive person-centred carer to support the needs and situation of family carers of people with MND.

Methods Stages:

1. Focus groups and interviews with 33 carers (14 bereaved, 19 current carers) to capture their self-defined needs, key points of change during patient’s illness, and main support services.
2. Workshops with HCPs (N=22) and carer advisors (N=19) to inform materials and procedures for MND carer assessment and support.

Results Stage 1: Carers’ experience was one of dealing with a devastating diagnosis, a constantly changing situation with heavy dependence on them as carers, and with little consideration of their separate support needs. Carers’ support needs mainly mapped onto CSNAT domains, but some MND carers experienced relationship issues warranting further consideration. Stage 2 (on-going) will review carer advice on the need for a further CSNAT domain to address relationship issues; HCP and carers’ views obtained at workshop discussions explore when, how and by whom MND carer assessment and support should best be provided in a practice context.

Conclusions Study findings will provide insights into how MND carers want to be assessed and supported and how HCPs felt this approach could be delivered in practice. Understandings obtained from Stages 1 and 2 will form the basis for an intervention to be tested in a future Stage 3 feasibility study.

The workforce and workplace