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DISCUSSIONS ON ADVANCE CARE PLANNING – AS SPECIALISTS, ARE WE CONFIDENT IN TACKLING THIS SUBJECT?

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Background The Advance Care Planning Procedure approved by the Clinical Governance Committee states 'All patients will be given the opportunity to plan their future care.' The aims of the procedure are to:

- Provide a consistent approach to advance care planning across all service areas
- Ensure that the Advance care plan (ACP) is considered when the patient moves between services
- Ensure the ACP is reviewed as the patient's condition changes.
- Ensure that staff understand what can and cannot be included in an ACP

In accordance with the requirements of the CQUIN, this audit aims to monitor the proportion of patients who were offered the opportunity to discuss advanced care planning.

Methods 30 community based patients, 5 patients from the day therapy unit and 10 patients from the inpatient unit were randomly selected by the administration team. Inclusion criteria were for patients to have been seen at least 3 times, and for the patient to have capacity.

A retrospective review of the medical notes was conducted and details of ACPs were recorded, using a pre-determined audit questionnaire.

Results Initial results have shown that 80% of ACP discussions were commenced by the first hospice service assessing the patient, and the remaining 20% had these discussions on contact with a second service. 46.7% were discussed during routine assessments. Discussions about preferred place of death (72%) and resuscitation (76%) occurred more frequently than those about Lasting Power of Attorney (33.3%). Of the patients who had died, 61.5% of ACPs were reviewed in the month before their death.

Conclusions This audit showed that Advance Care Planning is being discussed with patients and considered when moving between services. Further training is needed to ensure ACPs are reviewed as a patient's condition changes and that all aspects of the ACP are discussed and documented.

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TO COMFORT ALWAYS: INTRODUCING A NOVEL METHOD OF RECORDING APPROPRIATE PHYSIOLOGICAL OBSERVATIONS FOR PATIENTS AT THE END OF LIFE IN A UNIVERSITY TEACHING HOSPITAL IN ENGLAND

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Introduction Collection of vital signs is a deeply ingrained part of hospital care and culture. Routine measurements in dying patients, however, are often superfluous and can be uncomfortable. QEHB patients in their last hours-to-days of life can be assigned to 'Comfort Observations' (CO) electronically. When initiated, an icon is displayed on the Trust's

observations recording system, suggesting only nominal observations be taken.

Objective To assess the feasibility of using electronic CO as a component of End of Life Care (EoLC) for acute hospital inpatients.

Methods The records of QEHB medical/oncology/haematology patients who died between 1/6/2017 and 31/08/2017 were accessed and the following data recorded: demographics; dates of: admission, CO initiation, death; evaluation of observations taken; prescribed medications. Numerical data was tabulated and analysed in Microsoft Excel.

Results 260 patients from the specified specialties died in the three-month period. 127 (49%) had CO initiated at the time of death, of which 74 (58%) experienced an inappropriate level of observation measurement. Mean length of admission: 11.20 days (1–69). Mean time between CO initiation and death: 2.86 (0–33) days. 30 patients (24%) were receiving intravenous antibiotics at the time of death.

Discussion Not all deaths were anticipated or of a nature such that CO should have been instituted. Nonetheless, when used, the mean time between starting CO and death suggests appropriate initiation. In contrast, only a minority of patients on CO had them done in accordance with Trust guidance. It is further concerning that a sizeable proportion of patients expected to die were receiving intravenous antibiotics.

Conclusion Our electronic CO system is a novel and viable method of initiating and recording observations for inpatients at the end of life. Despite this demonstrated reduction in personal burden it still remains to be seen what the effect of CO is on overall quality of EoLC.

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DECISIONS ABOUT CARDIOPULMONARY RESUSCITATION IN PATIENTS RECEIVING SPECIALIST PALLIATIVE CARE: A MULTI-CENTRE REGIONAL AUDIT OF PRACTICE

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Background When performed inappropriately cardiopulmonary resuscitation (CPR) can prevent those with irreversible illness having a peaceful death. In people approaching the end of life, making decisions about whether to attempt CPR is integral to good care.

Aim

- Audit clinical practice around CPR decision-making and communication with patient's, those important to them and other healthcare professionals (HCPs) against regional standards.
- Use audit outcomes to update regional standards and guidelines.

Methods

- Systematic literature review examining education for HCPs, communication with patients and those important to them and dissemination of decisions
- Survey of HCPs working in specialist palliative care
- Multi-centre retrospective case note review of patients with a do not attempt cardiopulmonary resuscitation (DNACPR)

decision receiving specialist palliative care in hospital, hospice or community settings.

Results 73 HCPs participated in the survey and 87% had discussions about CPR. In HCPs having conversations about CPR 75% rated their confidence in doing so as 8/10 or higher.

187 case notes were reviewed. While DNACPR forms indicated whether the decision had been discussed with the patient in 87% only 72% had a record of this in the written notes. 68% of case notes had a record of discussions or reasons for non-discussion with those important to the patient.

34% of patients moved care setting after the DNACPR decision, of these 64% transferred with a unified DNACPR form.

Conclusion This audit shows ongoing challenges in communicating with patients and those important to them about CPR. Improvement is required in disseminating DNACPR decisions when patients transfer care settings.

53 TRANSFER OF CARE FROM HOSPITAL TO HOME IN THE LAST DAYS OF LIFE: IS IT SAFE AND EFFECTIVE?

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Background Hospital teams must plan a safe and effective transfer of care for patients returning home in the last days of life. To support this Leeds Teaching Hospitals NHS Trust (LHT) launched a revised Rapid Discharge Plan (RDP) in January 2014.

Aim To assess the quality of transfer of care (ToC) for patients returning home from LHT who died within a week of discharge (June 2014 – May 2015).

Methods A convenience sample of 45 patients was selected from a database of 228. Clinical notes were reviewed for recognition of dying (prognosis days) pre-discharge, RDP use, and evidence of eight key interventions necessary for a successful ToC.

Results Median survival from discharge was 4 (1–7) days. Thirty-one (69%) had a progressive life-limiting illness and 12 (27%) had multi-morbidity/frailty.

Twenty-five patients (56%) were recognised to be dying. Key interventions took place for the majority, including: advance care planning (ACP) (96%), Fast Track discharge (92%), anticipatory prescribing (88%) and do not attempt cardiopulmonary resuscitation form (DNACPR) (84%).

The RDP was used in 11 (44%) of those recognised to be dying. The RDP patients had a median of six (5–8) key interventions compared to four (1–5) for those without an RDP.

Eight (18%) were perceived to be in the last weeks to months of life and twelve (27%) were not recognised to be approaching the EoL at all. Ten (83%) of those not recognised to be near the EoL had multi-morbidity/frailty, whereas 29 (87%) of patients in the other two groups had a life-limiting illness. The majority (73%) of those not recognised had two or more markers of deteriorating health.

Conclusion Appropriate planning occurred for the majority of patients recognised to be dying. This was enhanced by use of the RDP. Recognition is a barrier to planning; particularly in those with multi-morbidity and frailty.

54 ARE MODERN DAY PALLIATIVE CARE NURSES RITUAL SPECIALISTS?

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Background Recent research in palliative care has focused on understanding how the dying (and immediately post-mortem) process affects nurses. The literature notes the increasingly complex environments in which nurses find themselves, such as in the care of heart-beating and non-heart-beating cadaver donors, whose legal status as variously 'alive' or 'dead' is often less clear-cut in practice. Nurses often report feelings of emotional 'burnout' due to a lack of suitable support structures.

Methods A review of literature from 1980 to the present, predominantly from specialist nursing journals was consulted to provide an overview on the role and emotional responses of contemporary palliative care nurses. The findings were contextualised using research frameworks derived from common themes in archaeological and anthropological literature, such as personhood and liminality.

Results Themes such as the liminality of the dead are recurrent in both modern palliative nursing and in the archaeological and ethnographic record. Moreover, the need for ritual specialists to mediate in transitions between the worlds of the living of the dead is ubiquitous in the latter, as is the elevated status of these individuals within the community.

Conclusions By understanding the important and conflicted nature of their roles as mediators between worlds, and by placing their daily practices within a broader theoretical framework and deep-time perspective, nurses can better understand the inherently complex and sensitive nature of their work, and gain a degree of empowerment over their roles and associated emotional responses.

55 THE UTILITY OF A TRUSTWIDE CONSULTATION TO PROMOTE AND INFORM THE IMPLEMENTATION OF AN END OF LIFE CARE STRATEGY

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Background The Trust's Strategy for End of Life Care (EOLC) outlines a vision that ensures care at end of life is as comfortable, dignified and individualised as possible. The importance of staff engagement to achieve success and effective implementation of the Strategy was recognised and the following outlines how this was approached.

Method A stakeholder analysis was undertaken to identify target staff groups and invitations were sent through a variety of communication methods. Consultation events were held with staff at all levels (clinical and non-clinical) during March and April 2017, led by Service Improvement, across a variety of Trust sites. These took the form of short interactive sessions lasting 30 min: a short presentation explaining the project background, followed by the opportunity to comment on 3 specific areas – what works well/could be improved for patients; for staff; and what would help improve staff confidence in delivering EOLC.

Results 140 staff attended from a wide range of professions; 891 comments were received, collated, analysed and grouped