example because of cognitive, physical or emotional difficulties (Murphy et al., 2013; Murphy & Boa, 2012; Murphy, 2009).

**Aims**
We aimed to introduce and use Talking Mats in a hospice setting and to develop a symbol set to support conversations relating to Advance Care Planning (ACP).

**Methods**
Sixteen staff from the multidisciplinary team were trained to use Talking Mats and successfully used it with patients in the hospice. A sub-group of staff attended a workshop to discuss the potential use of Talking Mats to support conversations relating to ACP. Topics and options were agreed. These were then presented to a wider forum of staff from another Hospice for validation and checking. Three main topics to support ACP conversations were identified: Affairs; Care and Personal Values and are currently being trialled with a range of patients in the hospice setting.

**Results**
Staff trained in the use of Talking Mats found that they could use it with a range of patients for a variety of purposes: getting to know someone; identifying goals; discharge planning and enabling ACP discussions.

**Conclusion**
Talking Mats can be used by trained staff in a hospice setting to support people to express their views and help them plan for the end of life.

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**P-14 ADVANCE CARE PLANNING FACILITATOR**
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**Background**
ACP is a key means of improving care for people nearing the end of life. Enables better planning and provision of appropriate care (End of Life Care Programme, 2008). Although recognised as important, ACP conversations are not always carried out, confirmed by baseline audit (2015) of ACPs by patients with brain tumours. Results suggested some ACP occurring but scope to improve.

**Methods**
Exploratory study to consider attitudes, enablers and possible barriers for hospice staff engaging in ACP. Need for good understanding of ACP and assistance with communication skills highlighted.

**Results**
Following study, ACP Steering Group formed, actions included:
- ACP workshops for clinical staff.
- Review of an appropriate ACP paper document for patients to supplement oral information.
- New ACP template for hospice electronic records.

ACP workshops: 5×2 hour, at hospice, attended by hospice MDT (March – September, 2016). Consisted of presentation covering various aspects of ACP then time allowing staff opportunity to practice communication in role-play using ‘fish bowl’ technique.

**Conclusion**
Talking Mats can be used by trained staff in a hospice setting to support people to express their views and help them plan for the end of life.

**P-15 THINKING AHEAD: COMPLEXITIES OF RESUSCITATION DECISIONS WITH DIVERSE COMMUNITIES IN LEICESTERSHIRE**

**Background**
Advance care planning (ACP) supports people who are seriously ill to be cared for in the way, and in the place that they prefer. However, evidence suggests there are