**Patient Topic Guide**

1. **Role of the Integrated Palliative care Outcome Scale (IPOS) in the clinical interaction**  
   *Aim: To explore the patients’ perceptions of the effect, if any of using the IPOS*

   - Facilitators and barriers to completion of IPOS  
     - Q: Do you recall completing this questionnaire? (show IPOS)  
     - Q: Tell me about your experience of filling this in?  
     - Probes: Easy/difficult, useful/burdensome, did it include the areas of most concern for you?

**Heart Failure Nurse Topic Guide**

2. **Perceptions of the education and training module**  
   *Aim: To identify the strengths and weaknesses of the education and training module*

   - Healthcare professionals’ perceptions of the education and training module content  
     - Q: What did you think of the content of the Education and Training module?  
     - Probes: relevance/usefulness to later use of IPOS  
     - Q: In what ways do you think could the Education and Training module be improved upon?  
     - Probes: content, delivery  
     - Q: What was your opinion of the IPOS training component of the Education and Training module?  
     - Probes: score interpretation, role of the IPOS in the clinical review

   - Healthcare professionals’ perceptions of the education and training module delivery  
     - Q: What did you think of the way in which this module was delivered?  
     - Probes: Mixture of didactic and interactive discussion  
     - Q: In what ways could you see this being improved upon?  
     - Probes: Duration, frequency, components, didactic/interactive composition

3. **Acceptability of the IPOS**  
   *Aim: To explore the healthcare professionals’ perceptions of the acceptability of the IPOS*

   - Facilitators and barriers to completion of IPOS  
     - Q: What challenges did you encounter on giving patients the IPOS to complete?  
     - Probes: ability to read, patient comprehension of questions, time taken to complete IPOS  
     - Q: What was your experience of the introduction of the IPOS into your clinic?  
     - Probes: challenges, benefits