WHY IS INTEGRATED CARE NOT WORKING IN END OF LIFE CARE FOR THOSE WITH ADVANCED DEMENTIA? FROM THE HEALTH CARE PROFESSIONAL PERSPECTIVE

Nuriye Kupeli,1 Elizabeth L Sampson,1 Jane Harrington,1 Kirsten J Moore,1 Margaret Elliott,1 Sarah Davis,1 Victoria Vickerstaff,1 Anna Gola,1 Bridget Candy,1 Michael B King,2 Rumana Z Omar,3 Steve Morris,4 Irwin Nazareth,5 Gerard Leavey,6 Louise Jones1.

1University College London, Marie Curie Palliative Care Research Department, Division of Psychiatry, London, United Kingdom; 2University College London, Division of Psychiatry, London, United Kingdom; 3University College London, Department of Statistical Science, London, United Kingdom; 4University College London, Department of Epidemiology and Public Health, London, United Kingdom; 5University College London, Research Department of Primary Care and Population Health, London, United Kingdom; 6University of Ulster, Bamford Centre for Mental Health & Wellbeing, Derry/Londonderry, United Kingdom

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Introduction In line with the National Dementia Strategy (2009), a mixed methods programme was designed to develop and pilot a complex intervention to improve end of life care for people with advanced dementia. A facilitation-based model provided education, training and support to health care professionals (HCPs) creating an integrated, individualised and holisitic service.

Aim(s) and method(s) To inform the intervention development, we conducted a series of qualitative interviews to examine HCPs attitudes and knowledge regarding integrated care. A topic guide was used to interview 14 HCPs including commissioners, care home managers, nurses and health care assistants. We used a rigorous approach to data analysis (quality framework recommended by Spencer et al 2003). Thematic analysis identified meaningful themes.

Results Interviews revealed how shortfalls in different sectors providing care for this vulnerable population contribute to discontinuity of care. The main themes found to contribute to care fragmentation were care homes are business-driven establishments, conflictive relationships between HCPs, poor elements to good quality care and governmental factors. Additionally, the cardinal factors underlying care fragmentation are lack of staff and resources in care homes and hospitals and lack of funding from the local authority required for delivering good collaborative and integrated care.

Conclusion(s) Health and social care services provided for those at the palliative stages of dementia receive fragmented care. Recommendations for utilising the volunteering sector and providing professional development opportunities for health care providers of this vulnerable population are discussed.