Methods Evaluation findings following GSF training in End of life care and Accreditation in five settings are described, with illustrations and quantitative and qualitative examples.

Results Increased uptake of ACP discussions was enabled in all settings, with comparative results described. Particularly high results (over 95%) were from care homes, where the GSF Accreditation standard is that “every resident is offered an ACP discussion.”

Discussion Use of training to increase staff confidence, competence and organisation of care can be used extensively across many settings to support better relationships with patients near the end of life, enabling more ACP discussions, leading to better quality end of life care.

Conclusion Routine staff training in EOLC and assessment/accreditation of organisations leads to widespread improvements in care.