review will vary depending on the location of the patients (hospital/hospice/community) and could include triage based on individual patient needs. The importance of proactive approaches to ensuring timely review is fundamental considering the increasing volumes of patients requiring specialist palliative care input.

### Method

As part of the re-development of our hospice day service we have created an electronic questionnaire. This was developed by day service staff with the input of therapy, senior management and research teams. The questionnaire is designed for hospice service users (patients and carers) and non-service users (people from our local community), and looks to identify what our day services should offer in terms of activities and accessibility.

### Results

We received thirty-two responses, the majority (n=17) from people living with a terminal illness. Participants highlighted a number of areas for improvement. Using the survey results we are working to adapt our services to provide a more inclusive and accessible hospice day service.

### Conclusions

When considering the re-development of a service it is important to consider the needs of the current service user and the local community. The results of this questionnaire have helped us to begin co-designing a more inclusive and person-centred approach to day services, which we hope will suit the needs of those using the service both now and in the future.

### REFERENCES