Abstracts

Voluntarily recruited through the North East GP Vocational Training Scheme. The data was analysed using thematic analysis.

**Results** The findings emphasise the importance of palliative care experience during training and the value of hospice placements. The findings demonstrated that many of the skills attained through working with palliative patients were transferable and enhanced the overall practice of the trainees. Opportunities to develop complex communication skills were particularly valued by the trainees. The interviews highlighted that there were sometimes challenges in accessing palliative care experience in community placements. The interviews were conducted during the Covid-19 pandemic and this had resulted in trainees having opportunities to gain additional experience in advance care planning.

**Conclusions** The study acknowledged that learning does not stop at CCT however the trainees generally felt that during training they received good preparation for independent practice in palliative care. The study supported the importance of good palliative care teaching and experience during training for managing both palliative care patients and providing transferrable holistic skills helpful in all aspects of clinical practice. Further work could be done to explore the variability of trainees’ exposure to palliative care patients in the community and how trainers and practices could be supported in providing this experience.

**43** 'MAKING HUMAN CONNECTIONS' AN EDUCATIONAL VIDEO TO ENGAGE AND PROMOTE A CULTURE OF INCLUSIVITY FOR CLINICAL AND NON-CLINICAL STAFF PROVIDING END OF LIFE CARE IN AN ACUTE LONDON NHS TRUST

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**Background** Health professionals and ancillary staff have a unique opportunity to make a positive difference to the end of life (EOL) experiences of their patients and those who are important to them. In order to do so, they need to be equipped with a range of skills, knowledge, attitudes and behaviours. The End of Life Care Core Skills Education and Training Framework sets out the skills and knowledge to achieve this. This framework was used to benchmark the current provision of EOL training and education at a London-based NHS Trust and to develop a novel approach to meeting identified gaps.

**Methods** A task and finish group consisting of members of the Trust’s specialist palliative care team and the EOL care clinical leads reviewed the education mapping exercise and identified key areas of focus for the Trust’s EOL education and training programme. These were triangulated with other national EOL frameworks, audits and quality standards.

**Results** The key education themes identified were: 1) personalisation of end of life care (finding out ‘what matters most’ to each patient); 2) every staff member has a role in EOL care. Non-clinical staff involved with patients at the end of life were identified as one of the key target groups in the EOL education gap analysis. A short video was agreed as the most innovative educational resource with a focus on the core themes for a non-clinical target audience. In collaboration with an external production team, the narratives of ten Trust employees from a diverse range of clinical and non-clinical roles were recorded.

**Conclusion** This quality improvement initiative sought to innovatively address a gap in EOL education through the development of an educational video with contributions from a diverse range of clinical and non-clinical staff. The next steps are to implement and evaluate the impact of this project.