and palliative care nurse specialists (15), doctors including GPs and palliative care consultants (8).

**Results**

- People with LD have wide-ranging views about whether and how they want to be told bad news
- Both LD and healthcare professionals lack confidence in communicating bad news to people with LD
- Many family carers want to protect people with LD from bad news
- Bad news should be given in chunks, depending on the person’s abilities and needs. All those around the person with LD can and should contribute to this. Most people with LD make sense of bad news within their social context, rather than in a doctor’s office.

**Discussion** Rather than ‘breaking bad news’, the key is to help someone understand and cope with a changing situation. This is a gradual process. A new model for breaking bad news to people with LD has been produced and will be presented as a poster.